

Vishing



"Vishing" is a combination of "Voice" and "Phishing". It is the criminal activity performed by fraudsters using the telephone through a voice call to gain access to private and confidential financial details and misuse the same for financial frauds.

In general terms, an anonymous caller (fraudster) can call a victim posing as a banking representative on pretext of verification or problem related to their bank account and ask for personal / financial / account / payment information or PIN.

To avoid falling in the trap of Vishing fraudsters,

- **You should NEVER SHARE:**
 - User ID / Nick Name
 - Login Password
 - OTP (One-time Password)
 - ATM/IVR PIN
 - Card / CVV Number
 - Date of Birth
 - Mother's Maiden Name
- **Do change passwords of your Net Banking as well as personal emails regularly**
- **Don't keep same password for Net Banking and personal email accounts**

Please keep in mind that NO BANK asks for this information.....

DON'T FALL PREY... Spread the word among family and friends as well.... Be Alert & Be Safe....